

# OXE Marine Outboards & Engine Parts



## Americas Warranty Policy

United States of America, Canada, Caribbean

Policy Number: OMWP 3004 | Valid from 2nd January 2026

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### 1. Introduction

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This factory warranty (“Warranty”) is given by OXE Marine AB (publ), Swedish reg. no 556889-7226 (“OXE”), for OXE Outboards produced from 2021 onwards (“OXE Outboards”) and sold to any of OXE’s Authorized Distributors or Dealers in the Territory (defined below). The warranty provided herein is for the benefit of and valid towards OXE’s Authorized Distributor/Dealer only.

The version of the warranty applicable to the OXE Outboard is the version valid at the date of the OXE Authorized Distributor’s or Dealer’s original sale of the relevant OXE Outboard. A full list and details of OXE Authorized Distributors and Dealers can be found at [www.oxemarine.com](http://www.oxemarine.com).

This warranty is not affected by a change of ownership of the OXE Outboard, provided that the new owner has been registered as owner of the OXE Outboard within 90 days of the transfer of ownership.

OXE Outboards are a commercial product and OXE Marine does not offer a separate Recreational User warranty policy or terms & conditions. Recreational users are welcome to purchase and install an OXE product, but we do not offer separate warranty terms.

Users based in countries or territories outside of the United States of America, Canada, and Caribbean should refer to the Global Warranty Policy for Commercial Users (OMWP 3001).

### Applicable Regions for This Policy

This warranty policy is valid only for OXE Outboards sold and installed by the authorized distributor or dealer and used by the customer in the following territories:

#### North America

- United States of America (including Alaska and Hawaii)
- Canada

#### Caribbean

- Anguilla, Antigua, Aruba, Bahamas, Barbados, Belize, Bonaire, British Virgin Islands, Curaçao, Dominica, Dominican Republic, Grand Cayman Island, Grenada, Guadeloupe, Haiti, Jamaica, Martinique, Montserrat, Puerto Rico, Saint Kitts & Nevis,

Saint Lucia, Saint Martin, Saint (Sint) Maarten, Saint Vincent, Trinidad, Turks & Caicos Islands, US Virgin Islands.

## Documentation

Please ensure you have received all relevant OXE issued manuals with your OXE engine:

- Service manual
- User's manual
- Installation manual
- Americas Terms & Conditions
- Warranty Policy

All these documents and much more information can be found on [www.oxemarine.com](http://www.oxemarine.com) and our customer portal. For access to the customer portal please email [technicalsupport@oxemarine.com](mailto:technicalsupport@oxemarine.com).

It is the responsibility of the user to read and understand the OXE documentation provided. This document supersedes any previous OXE warranty policy documents.

## 2. Registering Your OXE Engine(s)

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The owner of the OXE Outboard is ultimately responsible for ensuring that the engine is registered as operational to enact the warranty cover. Please contact your local OXE dealer or distributor who has installed your OXE outboard to ensure they have registered your products with OXE. Failure to do so may result in subsequent warranty claims being rejected.

Warranty registrations should be made via the customer portal and completed with all specified mandatory information on the installation. OXE will not accept 3rd party documents or handwritten documents. Any additional information that is requested by OXE (such as an engine log file) from the sea trials and commissioning following installation should be provided promptly.

Please ensure the installation meets all required specifications as per the official OXE issued installation manual. If the installation meets OXE requirements a warranty certificate will be issued confirming the warranty period.

### How to Register Your Warranty

To ensure that your new outboard engine performs to your expectations, the first step is to ensure that all factory & service bulletins that are applicable are completed on your engine. You do this by scanning the QR code on the engine, which will take you to the OXE Customer Portal.

*Please note that for your warranty to be valid, all bulletin and software updates must be completed.*

For any service or technical questions please contact us at:

- Metallgatan 6, 262 72 Ängelholm, Sweden
- Phone: +46 431-37 11 30
- Email: [technicalsupport@oxemarine.com](mailto:technicalsupport@oxemarine.com)

#### **Warranty registration steps:**

- Factory QC — Completed in-house by OXE Marine to ensure engines have received necessary updates, EOL testing, and quality checkpoints before shipping.
- Distributor QC — Completed by the OXE distributor or dealer. It is the responsibility of the dealer or distributor to ensure engines are up to date as per factory specifications before delivery to the customer, including software for the engine, displays, and rigging components.
- HAT (Harbour Acceptance Test) — Installation Checklist: must be completed during installation. Full checklist available in the OXE customer portal.
- SAT (Sea Trial Acceptance Test) — Sea Trial Checklist: must be completed before delivering the engine to the end user, together with warranty information and operational training. OXE has compiled a dossier of documents to be handed over to the end user for every engine installed.
- Warranty Registration — After the above steps are completed, submit documentation via the portal to register the warranty. End-user approval and training checklist must also be completed at this stage.

*For warranty to be valid, all steps must be completed and all documentation must state the dates on which HAT and SAT were performed. Detailed information and required documentation can be found in the OXE portal, or contact [Warranty@oxemarine.com](mailto:Warranty@oxemarine.com).*

### **3. Scope of the Warranty**

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The warranty provided herein is for the benefit of OXE's Authorized Distributor/Dealer only. The Warranty does not give rise to any legal obligations on behalf of OXE towards end-users or towards any other customer of OXE's Authorized Distributors/Dealers. End-users and other customers must direct any inquiries or claims towards the relevant Distributor or Dealer with which they have entered a contract of sale. If OXE provides assistance directly towards any end-users, such assistance is provided on behalf of the relevant Distributor/Dealer and will not give rise to a contractual relationship between OXE and the end-user, except if a written service contract has been entered into between OXE and the relevant end-user.

Notwithstanding the above, if OXE enters a sales contract regarding OXE Outboards directly with a customer — i.e. if the sales contract is not entered into between a Distributor/Dealer and the customer in question — then the warranty provided herein shall be applicable directly between OXE and the customer in question. However, OXE reserves the right to use an OXE Authorized Distributor/Dealer to address any inquiries or claims based on the warranty.

During the Warranty period, and subject to the terms, limitations, and exclusions of this Warranty, OXE Marine AB (publ) will bear the expense of, at its option, the repair, reinforcement, or replacement for any defect of the OXE Outboard under normal and proper use and service.

This Warranty covers only defects in parts, materials and/or workmanship provided by OXE Marine. It does not cover defects or failures resulting from other causes, including but not limited to installation, commissioning, disassembly, alteration, improper service/maintenance, abuse and/or misuse.

All labour claimed must be shown to have been necessary to perform the repair or replacement as part of warranty service. The user acknowledges that OXE Outboard engines are highly technical machines which can be impacted by many different variables, and that a repair may require multiple actions.

## **4. Limitations of Scope of Warranty**

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The Warranty only applies if:

- The OXE Outboard has been properly installed by an OXE Authorized Distributor/Dealer within 2 years of its manufacturing date (the date of manufacture can be found on the engine label along with the serial number).
- Engines installed by unauthorized third parties will not be accepted.
- The OXE Outboard has been registered within 2 years of the original date of purchase from OXE. The first year is an unrestricted right to register; the second year is subject to evidence that stock maintenance and storage conditions have been met (refer to the user manual, pages 34–35).
- The OXE Outboard has been registered by an OXE Authorized Distributor/Dealer within 30 days of commissioning. Failure to register the commissioning of the OXE Outboard will void the Warranty cover.
- The OXE Outboard has been used and maintained in full accordance with the Owner's Manual and the Service Manual valid at the date of commissioning. OXE Marine will require full documentation substantiating compliance with the maintenance schedule.
- OXE is duly notified of the Warranty claim within ten days of when the defect was first noticed, or 15 days from when the defect should reasonably have been noticed.
- Upon request, an engine log file covering the date of the reported incident must be provided. Failure to do so will result in the claim being rejected.

## **5. Installation Requirements**

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The warranty is subject to correct installation of the OXE Outboard in accordance with OXE Marine's published installation manual. An incorrect installation will void warranty coverage for any resulting failure. The following requirements must be met:

### **Load and Performance Parameters**

Correct engine loading across all RPM ranges must be verified at commissioning and documented as part of the warranty registration. For the OXE300, the following parameters apply:

- At wide open throttle (WOT), the engine must reach approximately 4,200–4,300 RPM at 100% load.

- At 80% throttle position, the engine should be operating at approximately 85% load.

Failure to meet these parameters may indicate an incorrect installation, including but not limited to improper transom height or an incorrect propeller selection. OXE Marine reserves the right to reject warranty claims where load data obtained from the OXE Connect system or engine log files indicates that these parameters were not met at commissioning or during subsequent operation.

## Electrical Installation

- An OXE-approved insulation kit must be fitted when installing OXE engines on aluminium or other conductive hulls (including carbon fibre) to prevent stray current, electrolysis, and galvanic corrosion. Failure to fit the insulation kit on conductive hulls will void warranty coverage for any corrosion-related damage.
- Cable thickness must conform to OXE Marine's specified requirements as set out in the installation manual. Undersized cabling may cause voltage drop, overheating, or damage not covered under warranty.
- Battery specification and configuration must meet OXE Marine requirements. Insufficient battery capacity or incorrect battery type may cause engine management faults not covered under warranty.

## Fuel System

- The fuel return line must be correctly installed as specified in the OXE installation manual. Incorrect fuel return routing can cause fuel starvation, injector damage, or common rail pressure faults, none of which will be covered under warranty if caused by incorrect installation.
- The fuel lift pump must be correctly positioned within the vessel in accordance with the installation manual. Incorrect pump positioning can result in fuel delivery issues and will void warranty coverage for related failures.
- All fuel lines, fittings, and filters must be installed to OXE Marine's specification and must be free of leaks, kinks, or restrictions prior to commissioning.

*It is the responsibility of the OXE Authorized Distributor/Dealer to verify all installation parameters prior to commissioning and to document compliance in the HAT and SAT checklists. OXE Marine may request installation records and OXE Connect engine log data when assessing any warranty claim where installation quality is a factor.*

## 6. Warranty Period

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The Warranty period is calculated from the first date of registration, as identified in the registration certificate issued by the OXE Authorized Distributor/Dealer in connection with the commissioning of the OXE outboard.

The Standard Americas Warranty period is 2 years (24 months) or a maximum of 1,500 hours, whichever comes first. The number of permitted operational hours is also dependent on the OXE engine model, application type, and Commercial Marine user rating (as defined in Section 15). The type of application and requested rating must be specified upon registration and is subject to approval by an OXE Marine Naval Architect or application specialist.

Year 1 of the warranty period is a full warranty (with the exception of defects caused by misuse, abuse, incorrect application, under- or overpowering, normal wear and tear, or service-related parts). Year 2 is a limited mechanical warranty.

## 7. Summary of Warranty Period

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Policy	Year	Coverage
Americas Warranty Policy	Year 1	Full Warranty — No charge
	Year 2	Limited Mechanical Warranty — No charge

\* *Standard Warranty: 2 years or 1,500 hours, whichever comes first.*

\*\* *Limited Mechanical Warranty: excludes parts as defined in Section 11.*

++ *Subject to application and Commercial User rating (see Section 16).*

Extended Warranty — At additional cost, subject to written agreement with OXE Marine. Must be requested at the time of commissioning. Extended warranty coverage does not extend the operational hours permitted (maximum 1,500 hours) but extends the total time of the warranty period beyond 24 months.

If the OXE Outboard engine is removed from one vessel and reinstalled on another, this does not qualify for a new period of warranty. OXE Marine must be informed of any repowering or reinstallation of an active engine. If proof of the full-service history cannot be provided, OXE will refuse the transfer of the warranty period.

The standard warranty period for new spare parts and accessories is 12 months from the date of purchase from OXE Marine. Not valid for normal wear and tear, filters, or lubricants. The original OXE Marine invoice will be required.

## 8. Accessories

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Accessories are defined as items other than the engine, transmission, and engine assembled parts. These include items such as displays, control heads, key switches, coast keys (or related harnesses and components), external wire harnesses, external fuel pump, fuel filter, fuel hoses or related items, and rigging-related equipment.

The use of any accessory which has not been approved by OXE Marine will immediately void the warranty. You must always use OXE Marine original or approved parts with the OXE Outboard. Only accessories supplied by OXE Marine can be claimed under this Warranty.

The Warranty does not apply to propellers or damages related to the incorrect use or choice of propellers.

## 9. Spare Parts

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Spare Parts are defined as those components used on the OXE Outboard engine and purchased via OXE Marine, its Dealer, or Distributor network. The use of any part not approved by OXE Marine will immediately void the warranty. Only parts supplied by OXE Marine can be claimed under this warranty. OXE reserves the right to request proof of purchase.

Parts replaced because of warranty repairs do not extend the warranty of the OXE outboard beyond its original expiry date. Replaced parts will have the remaining original warranty period for the OXE Marine outboard product to which the replaced part has been fitted.

For the purposes of this warranty: OXE Marine does not cover the use of any part or accessory that was not manufactured, sold, or tested by OXE Marine.

Parts orders should be placed via [order@oxemarine.com](mailto:order@oxemarine.com) or by contacting your local OXE dealer or distributor.

## 10. Major Components

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This Warranty covers the following major components irrespective of whether the cover is in full warranty or limited mechanical warranty:

Major Structural Components — Covered Under All Warranty Periods
Cylinder block casting
Cylinder head casting
Crankshaft forging
Camshaft forging
Flywheel housing
Timing gear case
Timing gear and connecting rod forging
Primary Transmission Housing
Gearbox housing
Lower unit housing
Bearing carrier casting
Drive shaft

## 11. Maintenance Service

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The Warranty only applies if the OXE Outboard has been used and maintained in strict accordance with the Owner's Manual. Records of all maintenance services performed, including engine oil and filter changes, must be retained by the owner. All maintenance services shall be performed by an OXE Authorized Distributor/Dealer.

## 12. Warranty Limitations

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For periods of the warranty coverage that fall under the 'Limited Mechanical Warranty', the following components are excluded:

- Accessories (as defined in Section 8)
- Wear parts
- Rubber components (hoses, seals, O-rings, etc.)
- Electrical components

The Warranty does not apply to damage caused by transportation, improper storage (including winterization), installation, or non-certified repairs. Records shall be kept for all maintenance services performed. All Warranty services must have been performed by an OXE Authorized Distributor/Dealer.

## 13. The Warranty Does Not Apply In The Following Instances

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- Use or operation of the product in a manner inconsistent with the recommended operational rating and duty cycle, or otherwise not in accordance with the OXE Marine rating and duty cycle manual.
- Failure to adhere to specified maintenance and repair requirements in the Owner's Manual and/or unauthorised modifications.
- Accidental or abnormal operation, improper installation, or service or repair by unauthorised personnel.
- Participating in or preparing for racing or other competitive activities.
- Overloading or underloading.
- Use of propellers not properly suited to the application or boat load.
- Damage — direct or indirect — caused by supplementary equipment or appliances mounted or installed on the vessel not sold or installed by OXE Marine (e.g. solar panels, heating systems, cooling systems, navigation equipment, bow thrusters, generators).
- Replacements, adjustments, or normal maintenance due to normal wear and tear, including the replacement of parts listed as scheduled maintenance or consumable parts in the Owner's Manual.
- Failure to follow instructions in all applicable manuals.
- Failure due to misdiagnosis and/or incorrect repair procedure.
- Improper storage conditions. No warranty will be provided if the OXE Marine outboard is not prepared in accordance with OXE Marine's instructions for storing (refer to the OXE User Manual).
- Engines left outside and unused for extended periods without engine covers.
- The defect having become exacerbated due to failure by the operator to take immediate and appropriate action.
- For multiple-engine vessels, the continued operation of the vessel with more than one engine out of use, with the exception of emergency use (such as returning to port).

- Operating with fuels, oils, lubricants, or coolants/coolant additives that are not recommended by OXE Marine, and/or operating with insufficient lubrication (refer to the User Manual for recommended fuel, fluids, and grease).
- Corrosion other than that related to manufacturing or assembly.
- Damage — direct or indirect — from stray-current corrosion, electrolysis, or galvanic corrosion caused by incorrect anodes and improper maintenance. Please ensure OXE engines mounted on metal or carbon fibre hulls are correctly installed and isolated.
- Faded, damaged, or partially removed paint; worn, faded, or removed stickers on the outboard.
- Damage caused by foreign objects such as sand or debris.
- Damage caused by submersion.
- Damage resulting from running aground.
- Damage resulting from mounting the OXE Engine too high on the transom unit and/or running the vessel with the OXE engine trimmed too far out.
- Usage in violation of local or international law, or for unintended purposes.
- OXE Marine cannot be held responsible for consequential damage, including personal injury caused by the failure of the product.
- Natural phenomena including but not limited to lightning, thunder, flooding, and other events considered force majeure, including war, uprisings, acts of terror, strikes, and pandemics/widespread diseases.

## **14. Expenses Not Covered By the Warranty Policy**

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- Any costs or expenses relating to the removal or return of the OXE Outboard for warranty repairs, including but not limited to motor or boat rental, inconvenience, haul out, slip fees, loan or insurance payments, loss of time, storage, telephone costs, fuel use, loss of earnings, and legal fees.
- Road and bridge tolls, ferry crossings, and any other modes of transport required to reach the location of your vessel and OXE engines.
- Travel time to and from the engine location and associated costs (such as fuel). You are responsible for transporting the OXE engine to and from the OXE dealer or distributor, or for covering their expenses to visit the location of your vessel and OXE engines.
- Additional expenses resulting from remote and inaccessible locations, which may also result in longer service response times and delivery times for parts.
- OXE Marine reserves the right to charge the customer for all reasonable travel and accommodation costs — including flights, accommodation, and ground transportation — incurred in carrying out warranty work where: (a) the vessel has been moved from the place of original sale or installation to a location outside the coverage area of the installing dealer or distributor; (b) there is no OXE-approved dealer or distributor in place at the vessel's operating location; or (c) OXE Marine has not been notified in advance and given written approval for the vessel to operate in such a location. For the avoidance of doubt, OXE Marine will not charge for technician time to carry out the warranty work itself — only for the reasonable travel and accommodation costs required to reach the vessel. Customers intending to relocate a vessel to a remote or non-covered location must notify OXE Marine in writing prior to relocation. Failure to do so will result in the customer bearing all such costs.

- Work requested other than that necessary to satisfy the relevant warranty obligations.

The warranties contained herein are exclusive and in lieu of all other warranties, whether express or implied, including implied warranties of merchantability and fitness for a particular purpose.

## 15. When to File a Warranty Claim

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In accordance with the OXE Marine warranty procedure, warranty claims should be filed following the completion of the fault investigation and necessary repairs required to fix the fault.

Claims should be filed within 30 days of the repair via the OXE customer portal, with supporting documentation. Failure to provide supporting documentation may result in the claim being rejected. Claims should include the date of the incident and the date of the claim.

### Return of Defective Parts

OXE may require defective parts or products to be returned to OXE premises for further analysis. Unless confirmed in writing by OXE, the purchaser shall be responsible for and pay for the transportation of defective products to OXE or OXE's appointed service provider. OXE shall be responsible for and pay for the transportation of replacement products to the premises of the purchaser. If it is subsequently discovered that there is no defect for which OXE is liable, the purchaser shall compensate OXE for any reasonable costs incurred. If OXE agrees in writing to reimburse transportation costs, OXE will only pay costs for normal freight, not express freight.

## 16. OXE Marine Rating Definitions

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OXE Marine's full rating definitions are presented below. This policy applies to the "Medium Duty (2) to Special Light Duty (4)" ratings.

### Engine Model Rating Summary

Model	Std. Rating	Max Full Load	Remaining Operation	Warranty Hours
OXE300	4	1 in 12h	11 hours at up to 90% of full load	1,500
OXE250	3	2 in 12h	10 hours at up to 90% of full load	1,500
OXE225	3	2 in 12h	10 hours at up to 90% of full load	1,500
OXE200	4	1 in 12h	11 hours at up to 90% of full load	1,500
OXE175	4	1 in 12h	11 hours at up to 90% of full load	1,500
OXE150	3	2 in 12h	10 hours at up to 90% of full load	1,500

## Commercial User Rating Definitions

Rating	Name	Description	Max Hours / Year	Max Full Load	Remaining Operation	Warranty Hours	Warranty Period	Applicable Models
4	Special Light Duty Commercial	Light planing craft in commercial operation	800	1 in 12 Hours	11 Hours at up to 90% of full load	1,500	2 Years	All OXE models
3	Light Duty Commercial	Commercial boats with high demand on speed & acceleration. Semi-planing or planing hulls in cyclical operation	1,500	2 in 12 Hours	10 Hours at up to 90% of full load	1,500	2 Years	OXE150, OXE225, OXE250 — subject to approval by OXE application specialist
2	Medium Duty	Semi-planing or displacement hulls in commercial operation	1,500	4 in 12 Hours	8 Hours at up to 90% of full load	1,500	2 Years	OXE150, OXE225, OXE250 — subject to approval by OXE application specialist
1	Heavy Duty Commercial	Heavy hulls, displacement hulls in heavy operation	N/A	N/A	N/A	N/A	Not covered	None

*Rating 1 (Heavy Duty Commercial) is not covered under this warranty policy. Applications requiring a Rating 2 classification must be discussed and agreed in writing with OXE Marine prior to commissioning.*

## 17. Contact Information

### United States of America

OXE Marine Inc. & OXE Marine Manufacturing Inc.  
1404 Industry Avenue, Albany, GA 31707, USA

### Sweden

OXE Marine AB  
Metallgatan 6, 262 72 Ängelholm, Sweden  
Phone: +46 431 37 11 30

### Technical Support

Phone: +1 323 443 9103

Available 24 hours, Monday – Friday

Email: [technicalsupport@oxemarine.com](mailto:technicalsupport@oxemarine.com)

### **Warranty & Spare Parts Contact Information**

- Warranty Claims & Enquiries — [warranty@oxemarine.com](mailto:warranty@oxemarine.com)
- Spare Parts — [spareparts@oxemarine.com](mailto:spareparts@oxemarine.com) / [order@oxemarine.com](mailto:order@oxemarine.com)
- General Enquiries — [info@oxemarine.com](mailto:info@oxemarine.com)